FAQs

1. **Are ClipShadz covered by a warranty?**
   YES. ClipShadz guarantees their sunglasses against breakage due to defects in product for 90 days from the date of purchase. Scratched lenses are considered normal wear and are not covered under guarantee. View the Order Policies document for details on warranty exchange for your product.

2. **What size and shape lenses are available with ClipShadz clip on sunglasses?**
   ClipShadz comes in three shapes –rectangle, round and oval--each of which is offered in more than one size. There are three sizes of rectangle, two sizes of round and two sizes of oval.   View our Measurements Document for detailed sizing information.

3. **How do I know the right size for my glasses?**
   You can measure the width and height of the lenses on your eye wear and compare it to the chart on our website to select the appropriate size for you.

4. **Where can I purchase ClipShadz?**
   Visit our 'Buy Now' page online to purchase today!

5. **How much does shipping cost?**
   Currently, online orders enjoy FREE shipping.

6. **Can I get my money back if I am not satisfied with my purchase?**
   Yes, we offer a full money back guarantee if returned undamaged, with original packaging, within 90 days of purchase. Just save your order receipt and return the product in its original condition.

7. **What type of payments do you accept?**
   We currently accept Visa, Mastercard, Amex, Paypal

8. **How do I contact ClipShadz for Customer Services?**
   We have a live Customer Service Representative available from 8:00am-5:00pm EST Monday thru Friday to assist you with orders, exchanges, returns and more! Just call: 941-924-6699. You may also contact us via:
   Email: Info@clipshadz.com
   Mail:

   > **ClipShadz.com**
   > 2257 Bee Ridge Rd.
   > Sarasota, Fl. 34239